

Summary: Celebration – Comcast Cable Franchise

Timeline

February 5, 1996 – Jones Cable granted Franchise Agreement by Osceola County for Celebration.

March 31, 1999 – FCC no longer regulates cable TV service per 1996 Telecommunications Act.

January 14, 2002 – Celebration cable franchise transferred to Comcast per Resolution No: 01/02-183.

July 1, 2009 – Florida Department of State assumes responsibility for issuing all cable franchises, and Florida Department of Agriculture and Consumer Services has sole authority to respond to all cable or video service customer complaints per Florida State Statute Chapter 610.

Resources

Florida Department of State – Division of Corporations

Website: <http://sunbiz.org/cable.html>

Phone: 850-245-6010

Email: cable@dos.state.fl.us

Florida Department of Agriculture and Consumer Affairs

Website: <http://www.800helpfla.com/complnt.html>

Phone: 850-488-2221

Comcast

Justin Damiano

Comcast Government Affairs

Phone: 904-256-1819